2<sup>nd</sup> December 2020

Public Report

## **Report of Acting Police and Crime Commissioner**

Contact Officer – Jim Haylett Contact Details – <u>cambs-pcc@cambs.pnn.police.uk</u> 0300 333 3456

# PUBLIC CONFIDENCE IN THE SERVICE RECEIVED FROM CAMBRIDGESHIRE CONSTABULARY

#### 1. PURPOSE

- 1.1 The purpose of this report is to provide the Cambridgeshire Police and Crime Panel (the "Panel") with a response based on their request as follows:
  - Can the Acting Police and Crime Commissioner reassure the Panel that the public feel satisfied and have confidence and trust with the service they receive? There have been a number of news reports that indicate a fall in trust in the police, and this may be reflected in the fall in Cambridgeshire stats 60.8% "agreed that the Constabulary was dealing with the things that matter to people in their local community" compared with 73.3% in April. We need to understand how Cambridgeshire Constabulary is addressing this.

#### 2. **RECOMMENDATIONS**

2.1 The Panel is recommended to note the report.

#### 3. TERMS OF REFERENCE

3.1 Item 6 – to review or scrutinise decisions made, or other action taken, by the Police and Crime Commissioner in connection with the discharge of the Commissioner's functions.

Item 8 - To support the effective exercise of the functions of the Police and Crime Commissioner.

#### 4. BACKGROUND

- 4.1 Under the Police Reform and Social Responsibility Act 2011 (the "Act") the Panel has a role in scrutinising the Acting Commissioner's exercise of his statutory functions. The Policing Protocol Order 2011 (the "Protocol") is clear that an effective, constructive working relationship between Acting Commissioners, Chief Constables, and Panels is more likely to be achieved where clarity of understanding are at their highest as this will enhance policing for local communities. The Protocol goes on to state that whilst Panels provides checks and balances in relation to the performance of the Acting Commissioner, they do not scrutinise the Chief Constable.
- 4.2 Therefore, in response to the Panel's question in 1.1 above, and being cognisant of the remit of those described in 4.1 above, this report demonstrates how the Acting Commissioner has held the Chief Constable to account throughout the current financial year for public confidence in the Cambridgeshire Constabulary (the "Constabulary") through his Business Co-ordination Board, and in turn how the Panel can support and scrutinise the Acting Commissioner for this.

## 5. HOLDING TO ACCOUNT

- Police and Crime Plan Communities Theme Performance Update', Agenda Item 7.0, 30<sup>th</sup> April 2020, Business Co-ordination Board <u>https://www.cambridgeshire-pcc.gov.uk/accessing-information/decision-making/businesscoordination-board/bcb-30th-april-2020/</u>
  - 'Approved Minutes 30<sup>th</sup> April 2020', Agenda Item 3.0, Business Co-ordination Board, 26<sup>th</sup> May 2020 <u>https://www.cambridgeshire-pcc.gov.uk/accessing-information/decision-making/businesscoordination-board/bcb-26th-may-2020/</u>
  - 'Police Crime and Plan Victims Theme Performance Report', Agenda Item 5.2, Business Co-ordination Board, 26<sup>th</sup> May 2020 <u>https://www.cambridgeshire-pcc.gov.uk/accessing-information/decision-making/businesscoordination-board/bcb-26th-may-2020/</u>
  - 'Approved Minutes 26<sup>th</sup> May 2020', Agenda Item 3.0, Business Co-ordination Board, 2<sup>nd</sup> July 2020 <u>https://www.cambridgeshire-pcc.gov.uk/accessing-information/decision-making/businesscoordination-board/bcb-2nd-july-2020/</u>
  - 'Police and Crime Plan Communities Theme Working to deliver actions', Agenda Item 6.2, Business Co-ordination Board, 28<sup>th</sup> July 2020 <u>https://www.cambridgeshire-pcc.gov.uk/accessing-information/decision-making/businesscoordination-board/bcb-28th-july-2020/</u>
  - 'Approved minutes 28th July 2020', Agenda Item 3.0, Business Co-ordination Board, 3rd September 2020 <u>https://www.cambridgeshire-pcc.gov.uk/accessing-information/decision-making/businesscoordination-board/bcb-3rd-september-2020/</u>
  - 'Police and Crime Plan Offenders Theme and Performance Update Cambridgeshire Constabulary work to deliver actions', Agenda Item 6.2, Business Co-ordination Board, 29<sup>th</sup> September 2020 <u>https://www.cambridgeshire-pcc.gov.uk/accessing-information/decision-making/businesscoordination-board/bcb-29th-september-2020/</u>
  - Minutes of 29<sup>th</sup> September 2020 Board meeting to be submitted to November Board meeting.

### 6. BACKGROUND DOCUMENTS

'Police and Crime Plan 2017-20 – Community Safety and Criminal Justice', Police and Crime Commissioner

http://www.cambridgeshire-pcc.gov.uk/police-crime-plan/